



Annual Performance

Manchester

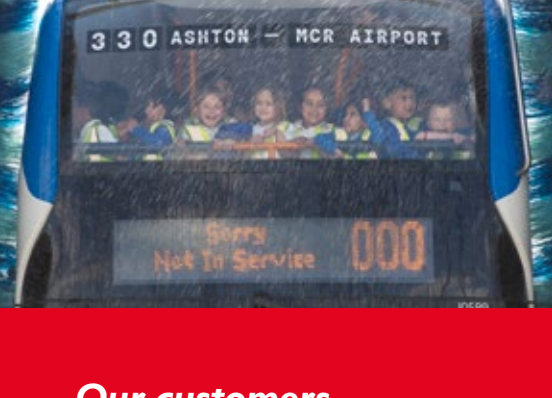
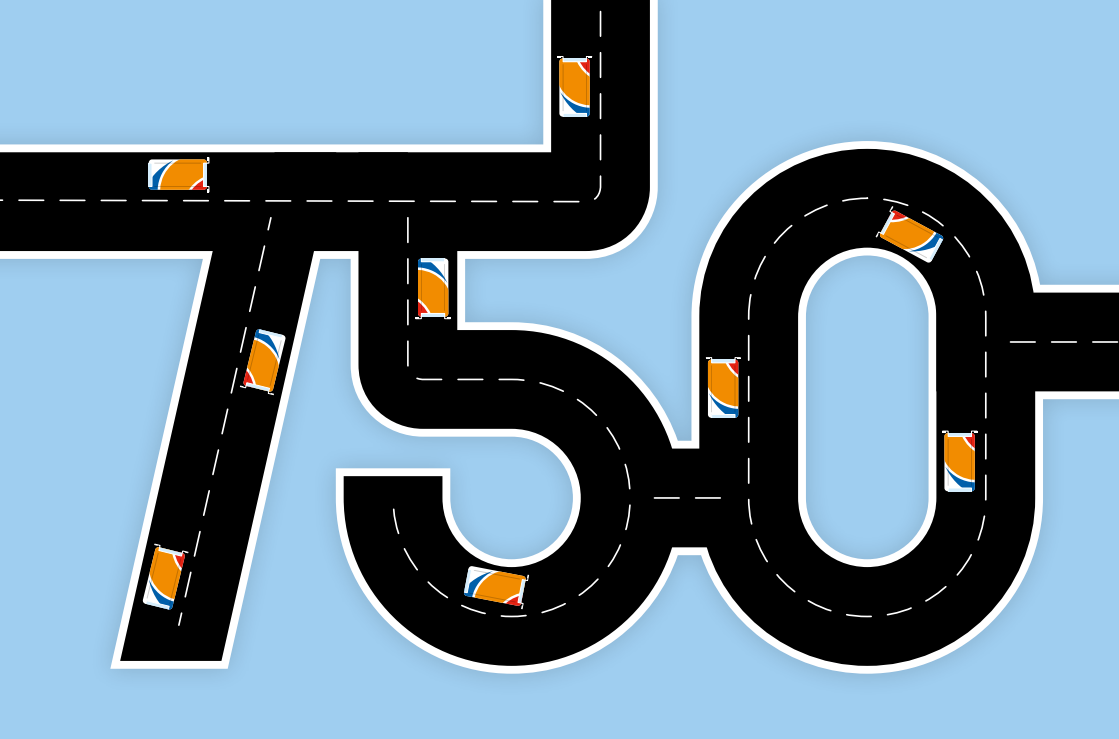
May 2017 – April 2018



Stagecoach Manchester is the leading bus operator in the region, connecting communities, supporting economic growth and working to protect the environment.

We focus on what our customers tell us is important. We provide safe, high-quality, good value and accessible travel in Greater Manchester and parts of Cheshire and Derbyshire.

This annual report covers the year May 2017 to April 2018.



Our buses

750 buses help our customers get to where they need or want to go.

28 day inspections are undertaken on all our buses. They are also cleaned daily, including when they are in service.

Our customers

91%

were satisfied with our service*

75%

satisfied with value for money*

2ND

PLACE IN THE UK*

*Passenger Focus Survey 2017

106 million people travelled with us over the last year.

£4.5m

Investment

We invested £4.5 million in new buses.



Our Services

29 million miles were covered last year

The equivalent of travelling around Earth 1,164 times!

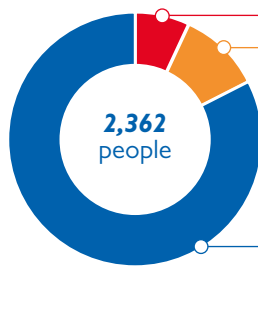


91% of our services started on time

We continue to work hard to make sure you are on time for where you need to go and where you'd like to be.

Our team

We help keep Greater Manchester moving.



35 members of staff received long service awards, for a collective of **1,033 years' service.**

Our Environment

144 of our buses are hybrid electric buses and 144 are Euro 6 standard, making ours the greenest bus fleet outside of London.



100% of our waste is recycled or directed away from landfill.

The greenest bus fleet outside of London

Our community

£21,900 raised for our Charity partner, Prevent Breast Cancer.

Our staff are now fund raising for The Royal Manchester Children's Hospital Charity.



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