

Services 62 and 63: Services 62 and 63 are again subject to revised timetables. Most journeys will be retimed to operate a few minutes earlier or later and will take longer to reach their destination. The route of Service 62 will be revised in Longbenton estate, operating direct via West Farm Avenue. As a result, it will no longer serve Stoneleigh Avenue or Blackfriars Way. A partial alternative along the full length of Stoneleigh Avenue will be offered by Service 18, up to every 30 minutes during Monday to Saturday daytimes.

Services 71, 72, 87 and 88: In Westerhope, Service 71 will be diverted to serve Hillheads Estate, replacing Service 72 which will instead run via the Golf Club and Hillhead Road. Service 71 will no longer operate via Ponteland Road in Throckley, and will therefore operate direct from Newburn Road into Hexham Road. Services 72 and 87 will operate hourly during Monday to Sunday daytimes. Service 88 has therefore been withdrawn. Daytime services 71, 72, 87 will combine to run every 15 minutes on common sections. Evening buses will operate as Service 71, every 30 minutes. Following customer requests to improve access to the City Centre, Services 71, 72 and 87 will operate via a new one-way terminal loop, stopping on Westgate Road, Grainger Street, Market Street and Blackett Street. Buses will therefore no longer run via Newgate Street.

Service 100: The timetable for Service 100 is revised. However, buses will continue to operate at frequent intervals, approximately every 10 minutes. Following customer feedback, additional Sunday morning journeys are introduced at 0825 from Blackett Street, and at 0842 from Metrocentre.

Service X47: Service X47 is revised to operate to and from Eldon Square Bus Station. Buses will also observe stops along the east end of Claremont Road and at Claremont Place, improving access to the RVI. Service X47 will therefore no longer serve New Bridge Street (west) or Blackett Street. The timetable is revised, with daytime buses running up to every 15 minutes. Evening buses continue to run every 20 minutes.

Services X77, X78, and X79: The timetable for these services is revised, with most journeys operating around 10 minutes earlier. At Eldon Square Bus Station, these services will all move to Stand H. These routes will now serve stops along Claremont Road, improving access to the RVI.

Service X82: Service X82 will need to take longer in order to reach its destinations so the Monday to Saturday daytime frequency will be revised to every half an hour. During later evening periods, buses will run hourly, as a Service X82. Following customer requests, Service X82 buses will again serve all stops between Denton Burn and Lemington Road Ends.

Services X87 and X88: This service is subject to minor timetable changes. Journeys will serve the bus stops at the east end of Claremont Road, improving access to Newcastle University and the RVI.

Nationwide bus times



Customer services

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✉ northeast.enquiries@stagecoachbus.com
www.stagecoachbus.com

or write to

Customer Services, Stagecoach North East
Wheatsheaf, Sunderland, SR5 1AQ

Disability helpdesk

Monday to Friday 9.00am until 4.30pm
☎ 0191 566 0248 (TypeTalk enabled)
✉ northeast.disabilityhelpdesk@stagecoachbus.com
Fax: 0191566 0230

Bus Appeals Body

If you are unhappy with our response you may contact the Bus Appeals Body
☎ 0300 111 0001
✉ enquiries@bususers.org
www.bususers.org

* Calls cost 12p per minute plus your phone company's access charge. All information correct at January 2017



Newcastle service changes from Sunday 30th April 2017



www.stagecoachbus.com

Changes to bus services in Newcastle from Sunday 30th April 2017

These changes have been carefully planned to improve reliability for customers and to take account of deteriorating traffic conditions around the city. These changes closer match bus services with passenger travel demands, and following the public consultation earlier in the spring also introduce a number of requested new links around the city.

Service 1: This service is revised to terminate at Coach Lane Campus. Westbound buses will no longer stop on Market Street. Customers are advised to use alternative stops on Pilgrim Street or Grainger Street. We've been working with the local authority to try and improve operating conditions but it is now clear that any highways-led initiatives will take some time to deliver. We therefore need to take effective action now, to deliver a more reliable service for customers.

Services 6, 7 and 8: So as to better match timetables with prevailing customer travel patterns, and to also improve links from north Newcastle to Four Lane Ends, these services are revised as follows: Service 6 timetable revised to operate hourly during the day. On Sunday daytimes, Service 6 will continue beyond Kingston Park, introducing new links from north Fawdon to Freeman Hospital. Service 7 timetable is revised, with buses combining with Service 6 to run up to every 20 minutes along common sections of route. From Freeman Hospital, buses are extended via Dovedale Gardens and Benton Road to Four Lane Ends, providing onward connections to the Metro, DWP Tyneview Park and Quorum Business Park. During the middle of the day, Services 6 and 7 will also additionally continue across to Forest Hall (replacing a section of Service 18). Service 8 buses will no longer serve the Monarch Road area of Newcastle Business Park. Timetables are revised, with evening and Sunday trips are retimed by up to 10 minutes.

Services 10 and 11: Due to ongoing issues with indiscriminate car parking on Kirkwood Drive, buses towards North Kenton are revised to operate via the full length of Hillside Avenue. The route of Service 10,11 from North Kenton is unchanged.

Service 18: Service 18 is revised to run between Benton, Freeman Hospital and Walker only. In Walker, buses continue to serve the bus stops on Titan Road (and links to Church Walk Shops). The section of route between Four Lane Ends and Forest Hall is replaced by revised Services 6, 7, 8, retaining links to Freeman Hospital. Alternative links from Westbourne Avenue to Church Walk Shops are available on revised Service 32/32A, and alternative links between Walker and Wallsend continue to be provided by frequent Services 12, 22 and 40. Monday to Friday peak time buses revised to run approx every 40 minutes. Monday to Saturday daytime buses rerouted in

Service 18 cont. : Longbenton Estate to serve all of Stoneleigh Avenue, rather than operating via West Farm Avenue, reinstating local links to and from Four Lane Ends from the north east corner of Longbenton Estate, and also provides a partial replacement for Service 62 which no longer serves Stoneleigh Avenue.

Service 15/15A: Services 15/15A are withdrawn, with revised Services 32/32A providing alternative links in the Montagu and Kenton areas. The new route for Service 32/32A will also offer a direct replacement between the City Centre and Walker, via Jesmond Vale. For more details please see service 32/32A below. Improved links from Fenham Hall Drive to RVI and Newcastle University will be available on revised Service 36, running up to every 15 minutes.

Service 22: Minor timetable changes during Monday to Friday peak times.

Services 30 and 31: A number of peak time trips are revised to operate slightly earlier or later. However, basic frequencies remain unchanged, with buses combining to operate up to every 7 minutes along common sections of route.

Service 32/32A: Services 15/15A, 32 and 32A are revised and combined (as above). Between City Centre, Benwell and Kenton Bar, Services 32/32A will continue unchanged. At Kenton Bar, daytime Service 32 will then operate an hourly clockwise loop via Kenton Bar Estate, Kenton Shops, Wyndley House, Harehills Tower and Kenton Lane. An hourly Service 32A will operate via this loop in reverse, retaining local links in the Montagu and Kenton areas, replacing Service 15/15A. Services 32/32A combine to run up to every 30 minutes during the day on common sections of route. Partial replacement links from Blakelaw and Kenton across to Gosforth and Four Lane Ends are available on revised Service 6, 7, 8 (links to the DWP continue to be available via Melville Grove and Ainthorpe Gardens). Service 18

Service 32/32A cont. : continues to operate along Heaton Road, up to every 30 minutes. From the City Centre, Services 32/32A extend to Walker, replacing routes 15/15A. and maintaining links to the RVI from the east end, as well as local links within the Walker area. Following requests, the Service 32 will run a clockwise loop in Walker, from Sutton Street via Fossway, Westbourne Avenue, Titan Road, Wharrier Street, and Scrogg Road, with Service 32A operating this loop in reverse. Links from Kenton Bar and Blakelaw to RVI (Claremont Road) are offered by revised Services X47, X87 and X88. Links from Fenham Hall Drive to RVI are also available on revised Service 36, every 15 minutes. During evening and Sunday periods, all trips will run as Service 32A between City Centre and Kenton Bar. Most trips will then run a clockwise loop via Kenton Shops and Kenton Bar Estate. These evening and Sunday trips will not serve Montagu Estate.

Service 35: Following customer requests, early Saturday morning journeys are revised to provide an earlier first bus into Newcastle City Centre, arriving at 0857.

Service 36: Service 36 is revised to run via Spital Tongues and Richardson Road to New Bridge Street and Blackett Street, replacing Services 15/15A. With buses running up to every 15 minutes, this change improves access to the RVI, Newcastle University and City Centre. Service 12 provides a facility to New Mills up to every 7 minutes.

Service 38: There are some minor timing changes to Monday to Saturday peak time trips. However, Service 38 will continue to operate up to every 10 minutes during Monday to Saturday daytimes, and every 20 minutes during evening and Sunday times.

Services 39 and 40: Monday to Saturday timetable is revised and both services are revised to operate every 12 minutes, combining to run every 6 minutes along common sections.

