

**FROM THURSDAY
2 JANUARY 2020**



- ✓ SIMPLE TICKETS
- ✓ REMOVES CONFUSION
- ✓ ADDED VALUE
- ✓ ONLINE DISCOUNTS



Stagecoach

You told us there
are too many tickets.
So we've listened and
made our tickets easier
to understand.

From 2 January 2020, we're simplifying our range of day, week and monthly tickets as well as cutting down the number of single fares we offer and changing some prices.

We're also offering new discounts for buying tickets online or on the app.

We know this is a big change, so this guide tells you all you need to know.

Targeting Easy Tickets

Choose your best option



What are the options?

Singles & Returns

- We have reduced the number of single fares available to customers. Some fares will be increased, some reduced and some frozen.

Town day & week Tickets

- There is a new Rotherham dayrider ticket for the Rotherham town area. Dearne Valley dayrider and megarider are being replaced by the new Silver tickets.
- Whether you are in Chesterfield, Barnsley or Rotherham, if you are travelling within the inner town zone, you need a dayrider or megarider ticket.
- In Sheffield the Citybus, Silver or Citywide tickets will be the best value for travelling in the City. If you are only travelling by Supertram, the tram only tickets are the ones for you.
- Stagecoach bus only and bus and tram tickets in Sheffield are replaced by the Silver ticket which allows you to travel much further afield including the Tram Train to Rotherham and Parkgate.
- Tram day and week tickets in Sheffield will still be available.

dayrider Silver & megarider Silver Tickets

- If you are travelling outside of the local town area, you probably need a dayrider or megarider Silver ticket. Full details on the next page.
- The megarider Silver zone is everywhere the current SY megarider Plus covers, and the megarider Plus zone in Chesterfield.
- Silver tickets also include Supertram and Tram Train in Rotherham.

dayrider Gold & megarider Gold Tickets

- Gold tickets cover all of the Silver area, plus a bit extra. So Leeds, Nottingham, Matlock and Buxton are some of the areas that you will need a Gold ticket to travel in and around.
- The current Explorer day ticket will change its name to dayrider Gold.

Online discount

Pay less for your 7 day megarider ticket when you buy online or on the app.

28 day and megarider Xtra tickets (which is a monthly direct debit ticket) and all of the other new tickets are available at stagecoachbus.com

New Tickets & Prices

Local Tickets – Town area

NEW Rotherham

dayrider	£4
7 day megarider	£13.20*
28 day megarider	£49

**£13 online or on the app*

Valid on all Stagecoach buses in Rotherham within the areas of Rawmarsh (Wentworth Road roundabout) Kilnhurst (Victoria Road), Upper Haugh, Kimberworth and Bramley.

Chesterfield

dayrider	£4
7 day megarider	£13.20*
28 day megarider	£49

**£13 online or on the app*

Valid on all Stagecoach buses in Chesterfield within the areas of New Whittington, Brimington, Troughbrook, Calow, Hasland, Grangewood, Walton, Yew Tree, Brampton, Holme Hall and Newbold.

Barnsley

dayrider	£4
7 day megarider	£13.20*
28 day megarider	£49

**£13 online or on the app*

Valid on all Stagecoach buses in Barnsley within the areas of Barugh Green, New Lodge, Carlton, Cudworth Bridge, Ardsley Hill, Wombwell Lane Tesco, Worsbrough Mill and Dodworth.

Tram only

dayrider	£4.40
7 day megarider	£15.50*
28 day megarider	£52

**£14.50 online or on the app*

Citybus

Valid for all buses in Sheffield.

1 day	£4.70 (frozen)
7 day	£17.50*
28 day	£61.20

**On bus – £16.30 price frozen when bought off bus in advance*

Citywide

Valid for all buses and Supertram in Sheffield.

1 day	£5.10
7 day	£18.50*
28 day	£65.60

**On bus or tram - £17.50 when
bought off bus or tram in advance*

SYConnect

All buses and trams anywhere in South Yorkshire

1 day	£7
7 day	£26*
28 day	£88.20

**£23.50 price frozen when bought
off bus or tram in advance*

SYConnect+

All buses, trams and trains in South Yorkshire

1 day	£8.80
7 day	£30.60
28 day	£114.60
Annual	£1318

NEW Silver

dayrider	£4.90
7 day megarider	£17*
28 day megarider	£62

Valid on all Stagecoach buses and Supertram across South Yorkshire, Pontefract, Wakefield, Bawtry, Chesterfield, Killamarsh and as far as Mastin Moor, Hillstown, Holmewood, Lower Pilsley, Tibshelf, Mickley, Clay Cross, Kelstedge and Holymoorside. Only valid on X10 between Barnsley and Haigh.

**On bus or tram - £16 online or on the app*

eveningrider (after 6pm)	£2.50 (frozen)
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Valid on buses only. Not valid on X1, X6, X10 or Supertram.

Gold

dayrider	£7.20
7 day megarider	£24*
28 day megarider	£88

Valid on all Stagecoach buses and Supertram in South and West Yorkshire, Derbyshire, Nottinghamshire and Gainsborough. Not valid on X62 or in the Glossop area. Dayrider Gold is not valid on Pronto, but megarider Gold is.

**On bus or tram - £23 price frozen online or on the app*

DonConnect/RConnect/BConnect

Tickets valid on all buses in either Doncaster, Rotherham or Barnsley

1 day	£5
7 day	£18.50*
28 day	£64.90

**£17.30 price frozen when bought off bus in advance*

Child & Young Person

All child tickets are available for:

- All children aged under 11.
- Child aged 11–15 with a valid regional ID card (e.g. Megatravel card).
- All young people aged 16–18 with a valid ID card (e.g. 16–18 Travel Pass)
- NUS students in Nottingham on the X1.

South Yorkshire Child bus & tram dayrider

£2.40

Valid on all Stagecoach buses and Supertram in South Yorkshire and as far as Dronfield, Eckington, Killamarsh and Norwood.

Child Silver

dayrider	£3
7 day megarider	£8.50
28 day megarider	£34

Valid on all Stagecoach buses and Supertram across South Yorkshire, Pontefract, Wakefield, Bawtry, Chesterfield, Killamarsh and as far as Mastin Moor, Hillstown, Holmewood, Lower Pilsley, Clay Cross, Kelstedge and Holymoorside. Only valid on X10 between Barnsley and Haigh.

Child Gold

dayrider (Previously 'Child explorer')	£4.70
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Valid on all Stagecoach buses and Supertram in South and West Yorkshire, Derbyshire, Nottinghamshire and Gainsborough. Not valid on X62 or in the Glossop area. Dayrider Gold is not valid on Pronto, but megarider Gold is.

Getabout

Valid on all buses and Supertram across South Yorkshire

1 day	£2.60
7 days	£9*
28 day	£33.20

**£8.30 price frozen when bought off bus or tram in advance*

Getabout+

Valid on all buses, Supertram and trains across South Yorkshire

1 day	£4
7 day	£14
28 day	£56

Group Tickets

5 for a Fiver £5 (frozen)

- This ticket has the same boundaries as the dayrider Silver ticket but is not valid on Supertram.
- Valid for 2-5 people to travel together at weekends and on Bank Holidays and **now from 5pm on Friday evenings**. Not valid on X1, X6, X10 or Supertram.

Service 70 P&R group £4

- Only valid on Service 70 Park and Ride in Doncaster.
- Valid for 2-5 people to travel together for 1 day on service 70 Doncaster Park and Ride.

Tram Only Family Day £9

Tram Only Family megarider £33*

**£31 online or on the app*

Family dayrider Gold £12

- This ticket has the same boundaries as the dayrider Gold ticket.
- Valid for up to 2 adults and 3 children.

Student Tickets

Sheffield student bus only megarider £10*

Sheffield student bus 28 day megarider £36

Sheffield student 28 day tram megarider £39

Sheffield student bus & tram 28 day megarider £44

**£9.50 online or on the app*

FAQs

If you have a question about our new tickets, please read the FAQ section below, we hope this will help, but if the answer isn't here, please get in touch.

- 🌐 [Stagecoachbus.com](https://stagecoachbus.com)
- ✉️ Yorkshire.enquiries@stagecoachbus.com
- ☎️ 01226 202555
- 🐦 @StagecoachYrks

Why have tickets changed?

We know that when you are buying tickets there are lots of options to choose from – too many if we're honest. We have simplified our tickets to make them easier to understand for everyone.

My ticket doesn't exist anymore – which ticket do I need?

Visit our website at stagecoachbus.com for a list of replacement tickets, or if you are not sure, just get in touch and we will be happy to help.

How can I buy tickets?

You can buy tickets in the same way that you can now. On buses, using cash or your contactless payment card. On the Stagecoach Bus App Online at [Stagecoachbus.com](https://stagecoachbus.com)

Why is it cheaper online and on the app?

Stagecoach week tickets and most Travelmaster week ticket prices are frozen when bought off bus or tram in advance. When you have your ticket before you get on, it makes the journey faster for everyone.

Will I need to get a new smartcard?

No, your smartcard will still work, you will just need to load a different ticket on to it next time you buy one.

I have a monthly ticket, what happens to my direct debit?

If you haven't already, you will shortly receive an email from us about your monthly ticket.

After 2nd January, your old monthly ticket might not be available to buy any more. Any tickets you bought in December will still be valid to use until the expiry date, after that you will need to log in to your Stagecoach account and buy a new ticket.

I have bought tickets on the app and now I can't use them - what can I do?

You will get an email from our app team if you have pre-bought tickets for January that you won't be able to use. If you haven't heard from us, just get in touch at Yorkshire.enquiries@stagecoachbus.com so we can help.

I buy ticket vouchers or scratchcards from my place of work, what happens now?

If you buy paper ticket vouchers or scratchcards from where you work you will still be able to do that, but will need to check with your business as there may be some changes, especially with tickets which are no longer available.

Why does my ticket cost more?

We have changed the tickets to make them more simple, which means some have gone up, some cover larger areas, some tickets are cheaper and some are frozen in price. If you buy online or on the app then your week and month tickets work out cheaper than on the bus.

Travelmaster tickets can be bought in advance at sytravelmaster.com, through Payzone outlets, ticket vending machines at interchanges and at railway ticket offices.



Customer Services

- 🕒 Monday to Friday 9.00am until 5.00pm
- ☎ 01226 202555
- 🐦 @stagecoachYrks
- ✉ yorkshire.enquiries@stagecoachbus.com

Disability Helpdesk

- 🕒 Monday to Friday 9.00am until 5.00pm
- ☎ 0345 2666 606 (TypeTalk enabled)
- ✉ yorkshire.disabilityhelpdesk@stagecoachbus.com

stagecoachbus.com

All prices and information correct at December 2019.