

Guide to Fares & Tickets

Ayrshire & Arran
Cumbernauld & Glasgow
Dumfries & Galloway

From 31st March 2024

What type of traveller are you?

Adult	Standard ticket
Child	Those aged between 5 and 21 can now travel for free if they have a valid NEC or Young Scot Card. We've kept our great range of child tickets in place for those who aren't eligible or haven't yet got free travel.
Student	Great discounts are available for students travelling with a valid student ID card, remember you'll need this each time you buy a ticket or travel with us
Group	Group tickets are available for up to five people (adults or kids) travelling together after 9am Mon-Fri and anytime during the weekends or bank holidays
Concession	The concessionary travel scheme allows free travel throughout Scotland if you're over 60 or have a disability, speak to your local council or visit entitlementcard.org.uk

Under 5s Go Free

Up to four children under the age of five can travel for free when accompanied by a responsible adult

ID Not only does a Young Scot card provide you with great discounts, it's also a really useful proof of age card when travelling on public transport.

Speak to your local council, school or visit youngscot.org for more information.

Under 22 or over 60?

FREE travel couldn't be easier!



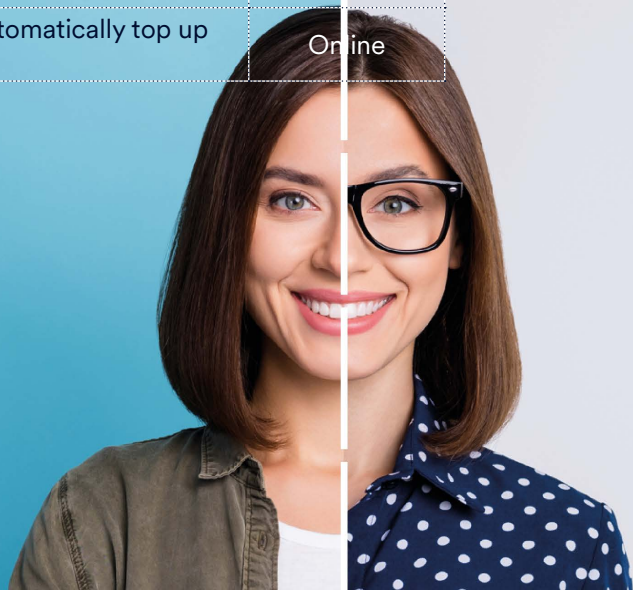
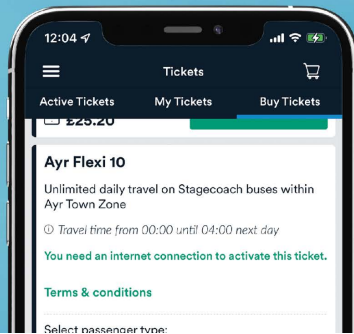
No matter your travel needs, we've the right ticket for you!

Type of Ticket	Where to Buy
Single Ideal for occasional travel, valid for one journey	On bus
Return Valid for one single journey in each direction between two points	On bus
DayRider Valid for one days unlimited travel within your travel zone	On bus On app
Flexi 5 or 10 Bundle of DayRider tickets with up to 30% savings	On app
MegaRider Choose from 7 days or 28 days unlimited travel in within your travel zone	On bus On app Online
MegaRider Xtra Simply set up a recurring payment each month & we'll automatically top up your smartcard with your new ticket	Online

Our tickets have a little more **flex** in them.

Flexi is the ultimate way to save on your commute. Valid for 12 months from the date of purchase, Flexi is perfect for a flexible lifestyle!

Buy exclusively on the Stagecoach Bus app!



Important information

Carrying your ticket on board

Concession passengers are no longer issued with a paper ticket. All fare paying passengers will be issued with a ticket, please retain a copy whilst travelling, if you're unable to show your ticket or travel pass it may result in you having to pay the full fare or face prosecution.

Lost or stolen tickets

If you lose your Smartcard, please call 0345 810 1000*, lines are open seven days per week or email smart.contact@stagecoachbus.com * Calls are charged at geographic rates (the same as 01/02 numbers) and are included in call packages from both landlines and mobiles

Service disruptions and cancellations

We're unable to issue a refund for service disruptions and cancellations due to factors out with our control, such as road works, diversions, traffic congestion, major events, weather conditions and other unforeseen operating circumstances.

Refunds

If your ticket has not been activated, it can be cancelled before expiry. These tickets will be refunded in full and no charges will apply. Full details of our refund and cancellation policy can be viewed online stagecoachbus.com/help-and-contact/tickets-and-refunds

Animals

We love furry customers at Stagecoach. Guide dogs and assistance dogs can travel for free at all times. Other dogs and small, well-behaved animals can travel for free with the driver's permission. If there are already two dogs on board, the driver may ask you to wait for the next bus. Please do not let your animals sit on the seats and we ask that any accidents are cleaned up.

Multi-journey tickets

A multi-journey ticket is perfect for a frequent bus traveller. Travel as many times as you need to in **one, seven or 28 days**, the more you travel the more you save.

We understand the way you travel has changed, if you're working or studying remotely and don't need to travel every day then our **NEW Flexi** bundles offer the perfect cost-saving solution. When you choose a **Flexi 5** or **10** day ticket, valid for **12 months**, it means you choose which day to use your ticket, saving you more than **20%** when you travel.

Our multi-journey tickets are split into **three** price zones - **Town**, **Regional** and **West Scotland Connect**.

Town Zone				
Ayr, Cumbernauld, Glasgow, Dumfries, Mid Ayrshire				
DayRider	Flexi 5	Flexi 10 - NEW	7 day MegaRider	28 day MegaRider
Adult £5.00	Adult £20.00	Adult £35.00	Adult £16.00	Adult £56.00
Student £3.80	Student £15.20	Student £26.60	Student £12.00	Student £42.00
Child £3.00	Child £12.00	Child £21.00	Child £9.60	
Group £12.50				



To plan your travel, track your bus and buy your multi-journey ticket download the **Stagecoach Bus App**.



Multi-journey tickets

Our **regional** travel zones are **Arran, Ayrshire, Cumbernauld Plus, Dumfries & Galloway**, including travel on service **X36 between Dalry and Glasgow**.

Remember with a **Cumbernauld Plus** ticket you can travel between Cumbernauld and Glasgow. This great value ticket extends to Govan, Pacific Quay, QEU Hospital, Easterhouse, The Fort, Silverburn and Newton Mearns - perfect if you live in Cumbernauld but work in the city centre!

With an **Ayrshire** ticket you can travel across all Stagecoach bus services within South, North and East Ayrshire.

Region Zone

Arran, Ayrshire, Cumbernauld Plus, Dumfries & Galloway, Dalry to Glasgow

DayRider	Flexi 5	Flexi 10 - NEW	7 day MegaRider	28 day MegaRider
Adult £7.50	Adult £30.00	Adult £52.50	Adult £23.50	Adult £82.30
Student £5.60	Student £22.40	Student £39.20	Student £17.60	Student £61.60
Child £4.50	Child £18.00	Child £31.50	Child £14.10	
Group £18.80				



Register, reload and reuse StagecoachSmart is the quickest, easiest and safest way to buy and use Stagecoach bus tickets.

Multi-journey tickets

The **West Scotland Connect** all zone ticket gives you unlimited travel across all of WestScotland. Travel as much as you like as often as you need on all Stagecoach West Scotland bus services.

Remember, the contactless card limit on our services is now £50. If you plan to buy a higher value ticket, you can do so online or using the Stagecoach Bus App!

All Zones				
Travel Throughout West Scotland				
DayRider	Flexi 5	Flexi 10 - NEW	7 day MegaRider	28 day MegaRider
Adult £15.00	Adult £60.00	Adult £105.00	Adult £47.50	Adult £166.30
Student £11.30	Student £45.20	Student £79.10	Student £35.60	Student £124.60
Child £9.00	Child £36.00	Child £63.00	Child £28.50	
Group £37.50				



We want to hear from you! Got something you want to share?
We'd love you to get in touch, visit stagecoachbus.com/feedback

Other tickets

Travelling from **Kilmarnock** to **Priestland** along the **Irvine Valley** on **Service 1** or **Kilmarnock** to **Glasgow** on **Service X76** is simple with our great value route tickets.

Route	DayRider				Flexi 5			Flexi 10		
	Adult	Student	Child	Group	Adult	Student	Child	Adult	Student	Child
Irvine Valley Service 1	£5.00	£3.80	£3.00	£12.50	£20.00	£15.20	£12.00	£35.00	£26.60	£21.00
Kilmarnock Express Service X76	£13.00	£9.80	£7.80	£32.50	£52.00	£39.20	£31.20	£91.00	£68.60	£54.60

Route	7 day MegaRider		28 day MegaRider	
	Adult	Student	Adult	Student
Irvine Valley Service 1	£18.00	£13.50	£63.00	£47.30
Kilmarnock Express Service X76	For journeys longer then 7 days please purchase a West Scotland Connect Ticket.			



You'll find full details of our Conditions of Carriage, along with route maps across West Scotland at stagecoachbus.com

West Scotland Zone Map

Town

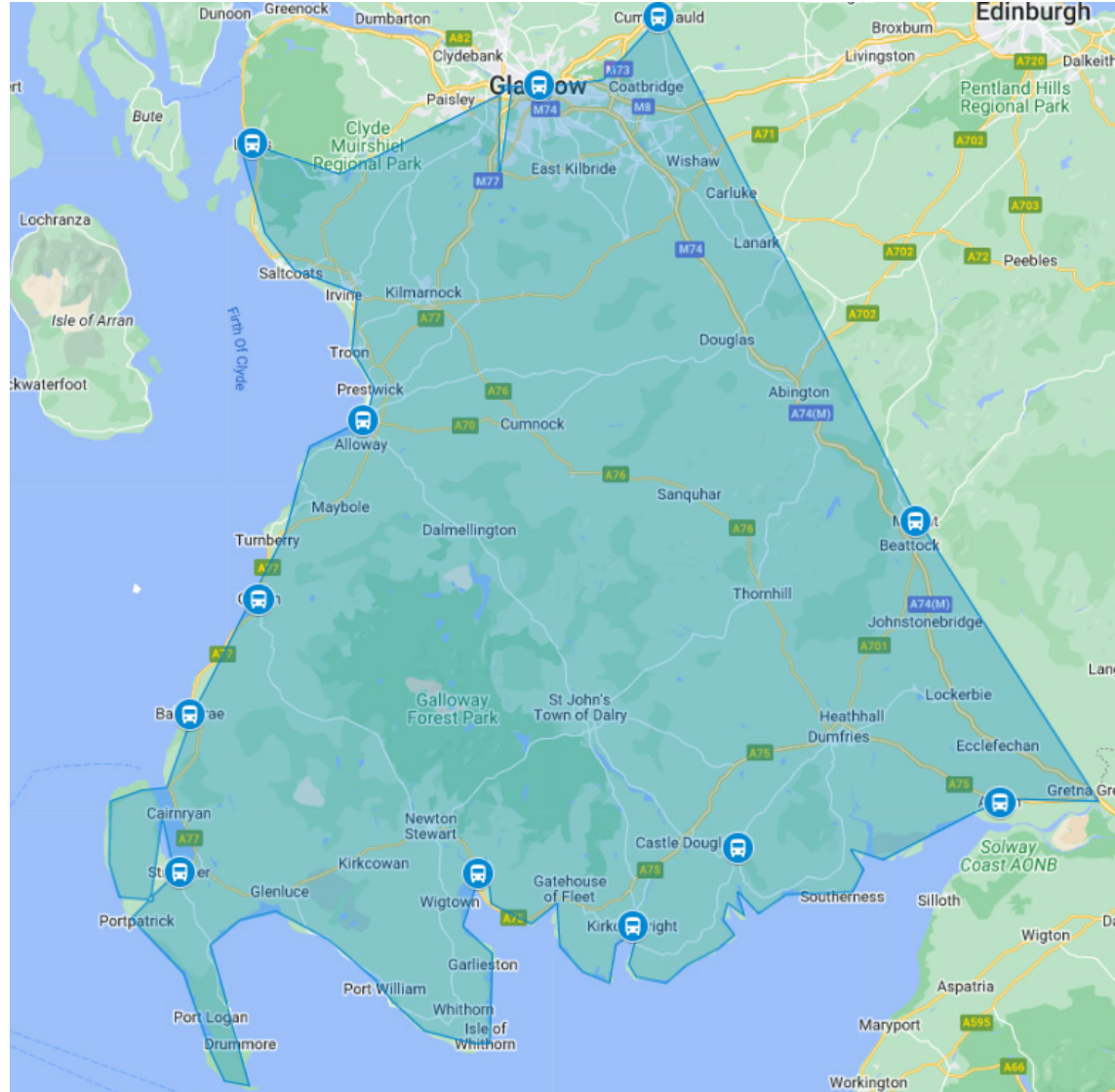
Ayr
Cumbernauld
Glasgow
Dumfries
Mid Ayrshire

Region

Arran
Ayrshire
Cumbernauld Plus
Dumfries & Galloway

West Scotland Connect

All zones in
West Scotland





NHS employees in Scotland **save 10%** on all 7 day, 28 day, annual and flexible bus tickets.

It's as simple as 1, 2, 3...

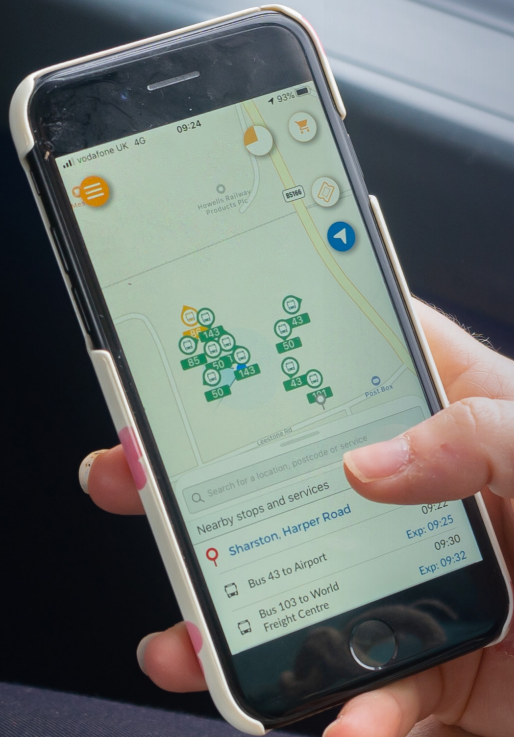
- 1.** Register on nhsstaffbenefits.co.uk
- 2.** You'll be able to access a QR code to **download the Stagecoach Bus app**
- 3.** Simply create your account and **choose the right ticket for you**

A proud partnership between



Want to track when **your next** **bus** arrives?

Easy. Just download our app!



Or plan ahead using
our journey planner at
stagecoachbus.com

Contact Us

Customer Services and Disability Helpdesk

Email: customer.service@stagecoachbus.com

Tel: **0345 241 8000***

Twitter: [@StagecoachWScot](https://twitter.com/StagecoachWScot)

*Calls are charged at geographic rates (the same as 01/02 numbers) and are included in call packages from both landlines and mobiles.

If you are unhappy with any of our responses
you may contact **Bus Users Scotland:**

Tel: **0300 111 0001**

Email enquiries@bususers.org

Public Transport routes and information

Open 24 hours



Calls cost 12p per minute plus your phone company's access charge

All fares and information provided are correct at the time of publication.

stagecoachbus.com

